

TWINSBURG VETERINARY HOSPITAL, INC.
Pet Lodge Enrollment Application and Authorization Agreement
8803 Ravenna Road, Twinsburg, OH 44087
Office (330) 425-4226 - Fax (330) 425-4227

OWNER'S NAME _____ PET NAME _____ BREED _____
OWNER'S ADDRESS _____ WT _____ Color _____ Male / Female
CITY _____ STATE _____ ZIP _____ Birthday _____ Age _____ SPAYED / NEUTERED
Home PH _____ Work Phone _____ Type of Food Provided _____
Cell PH _____ Email _____ Servings _____ per day Amount of Serving _____
Circle: Digger Chewer Barker Fence-Climber Aggressive Fear

EMERGENCY CONTACT AND PICK UP ALTERNATES: (Other than Yourself)

Name _____ Name _____
Phone _____ Cell _____ Phone _____ Cell _____

CURRENT VETERINARIAN _____

Office Phone _____ Fax _____ Location _____
Owner authorizes the release of the pet(s) veterinarian medical histories to Twinsburg Veterinary Hospital, Inc.
Owner agrees to Emergency Medical Treatment based on the terms and conditions of this agreement.

MEDICATION(S) _____

SPECIAL NEEDS _____

(Special Needs: Diabetic, Deaf, Blind, Arthritis, Seizures, Allergies, Other Medical Conditions)

ANY COMMUNICABLE CONDITIONS OR SURGERY IN LAST 60 DAYS: _____

Explain how your pet reacts in a stressful situation _____
(Diarrhea, Irregular Urination, Etc.)

Potential Costs based on requirements and the terms and conditions for boarding: **BOARDING FEES ARE ON A PER PET BASIS**
Treatment: DHLPP/PV RABIES/1-3YR BORDETELLA FECAL Parasite Prevention Examination FVRCP DIARRHEA
Boarding Costs: Administer Medication Fee - Type of Lodging: Royal - Presidential - Garden - Atrium - Cabin - Feline Palace -Evaluation -Daycare
Food Costs: Any special diet food provided by TVH will be an additional expense

Monday thru Saturday: **Early Drop Off Fee** before 2:00 PM is ½ day fee **Late Pick Up Fee** after 12:30 is ½ day fee
ANY PET(S) EXTENDING THEIR RESERVATION TIME WILL BE CHARGED ON A PER DIEM BASIS

Preferred Spending for Emergency Medical Treatment: AMOUNT: \$ _____

RESERVATIONS Require a 72 HOUR CANCELLATION Notice. TWINSBURG VETERINARY HOSPITAL, INC. RESERVES THE RIGHT TO CHARGE OWNER A LATE CANCELLATION FEE EQUAL TO ONE 24 HOUR DAY OF BOARDING.

Any Boarding Costs are subject to any cost increases applicable at time of each boarding stay

I agree to the terms and conditions as provided to me in this enrollment application and agreement . I acknowledge I have read and understand the fees I will or may incur each time I board my pet(s) at Twinsburg Veterinary Hospital's Pet Lodge.

Signature _____ Date _____

TWINSBURG VETERINARY HOSPITAL, INC. (TVH)
Owner Pet Lodge Enrollment Application and Agreement

VACCINATIONS: TVH policy requires Owner's animals to be current on vaccinations, including **DHLP-PV, Rabies 1-3 year and Bordetella** for dogs and **FVRCP and Rabies 1-3 year** for cats. TVH reserves the right to refuse service to a non-vaccinated animal.

FECAL: TVH policy requires Owner's animals to receive a negative fecal exam in the past 6 months.

PARASITE PREVENTION: Owner's animal will be examined for fleas and ticks upon arrival. This "Spot Check" is not a foolproof process. TVH reserves the right to apply treatment at Owner's expense in the event Owner's animal is found to have fleas or ticks. Preferred products are Frontline Plus and Advantage, Advantix, Advantage Multi and excludes the use of flea/tick collars.

ANY ANIMAL REQUIRING THE ABOVE TREATMENT FOR BOARDING AS REQUIRED WILL BE TREATED BY TVH AT OWNER'S EXPENSE

HEALTH: All animals must be in good health. Owners will need to certify their animal(s) are in good health and have been free from any condition that could potentially jeopardize other guests. Animals that have been ill with a communicable condition in the last 60 days will require veterinarian certification of health to be admitted or readmitted. Animals with health concerns may be exemplified by the stress of being away from home. Owner must speak with a TVH veterinarian by making an appointment at the attached hospital side prior to boarding.

EMERGENCY MEDICAL CARE: In the event TVH in their judgment feels Owner's animal(s) require medical care and are unable to reach the Owner, Owner gives TVH permission to treat the animal under the following conditions: **Owner agrees to be solely responsible for the payment of all medical bills for their animal(s) and releases Twinsburg Veterinary Hospital, Inc., its owners and employees, of and from any and all responsibility for, or claims, damages, debts, arising out of or related to such medical care.**

MEDICATION: **Administering medication to Owner's animal(s) is at an additional charge.** All medication to be brought in preferably in its original container or a clearly marked container (NO BAGGIES PLEASE). Each medication requires the animal's name, medication name and strength, dosage per day, and inform TVH when the medication was last given the day of drop off.

EATING HABITS: Eating habits may change while staying at TVH. Diarrhea is common with an animal's nervous stomach. Bringing the animal's own food can sometimes help prevent diarrhea and eating less due to feeling homesick. TVH provides food at no additional charge unless a special food diet or product is required based on following a similar product brought by the Owner. In the event the animal(s) decide not to eat while staying with us we will try other diets. **Any special product food is an additional cost to the Owner. In the event diarrhea and or vomiting occur during your animal's stay TVH reserves the right to treat symptomatically for these problems at the Owner's expense.**

LODGING: TVH provides cozy cots for dog guests and kitty litter and boxes to cat guests. TVH is not responsible for any personal belongings lost or destroyed. Only spayed, neutered or under six months of age animals will be permitted in any social situation (i.e. daycare). TVH reserves the right to determine any animal's ability to be in a social play group environment. We will give belongings based on your pet's needs to be comfortable at our facility.

DAYCARE: Daycare has playroom referees to enforce certain rules of no jumping, fighting, etc. by providing a firm demeanor. Although doggy daycare can be similar to children on a playground, dog fights, nips and scratches from playing are almost a certainty even with constant supervision when animals are allowed to interact in a social environment. **Each animal Owner is financially responsible for the damage that their dog does to another, including any injury resulting from play.**

RESERVATIONS: Reservations are mandatory. TVH do not have business hours on the following holidays: Easter, Memorial, Independence, Labor, Thanksgiving, Christmas, and New Years Day. TVH business (closing) hours are early on the following days: Thanksgiving Eve, Christmas Eve, and New Years Eve.

DROP OFF EARLY AND LATE PICK UP FEES: Boarding animals dropped before 2:00pm Monday through Saturday will be charged an early drop off fee of ½ nights stay. Boarding animals picked up after 12:30pm Monday through Saturday will be charged a late fee of ½ nights stay. TVH does not accommodate check ins and outs during non-business hours.

PAYMENTS: TVH accepts payments in Cash, Checks, Visa, Mastercard, Discover, and American Express. **Payment is due and payable including any unforeseen costs either on your credit card provided or upon pick up.**

By signing below Owner understands and agrees to the terms and conditions of this Enrollment Application and Agreement and authorizes TVH to obtain vaccination records for Owner's animal(s) from Owner's current veterinarian and hereby authorizes Owner's veterinarian to provide these records to TVH. Owner hereby releases TVH, its agent, officers, subcontractors, employees, animal owners, customers and potential customers of TVH from any and all liability for injuries to Owner, Owner's animal(s), or any other property of Owner which arise in any way out of services provided by or as a consequence of Owner's association with TVH. Owner understands that there are certain risks involved with animal ownership, training, and care including, but not limited to fights, bites, and the transmission of disease.

By signing below, Owner acknowledges and accepts responsibility for these and all other risks and injuries that might occur, no matter the cause, including illness that would have normally occurred had the pet not been at TVH. This release and waiver shall cover any injuries occurring within five years of the date signed and extend said five years forward from date of each additional boarding period. This agreement covers the current relationship between TVH and Owner. Each time Owner brings their animal(s) to TVH, Owner affirms the terms of this agreement and the truthfulness and accuracy of all statements made in this agreement.

Signature _____ Date _____